

Marbella, July 2020

Dear Guest,

First of all, I would like to thank you for your trust after more than 50 years at your disposal.

Let us inform you that Hotel Los Monteros 5*GL in Marbella has obtained the "*Safe Tourism Certified*" awarded by the **ICTE** (Institute for the Spanish Touristic Quality) for the implementation of a health risk **prevention system against COVID-19**. Our establishment has been the **first 5 star Grand Luxury Hotel in Spain** as well as the **first establishment in Malaga to get it**.

This distinction of **SAFE TOURISM** is issued after passing an **exhaustive audit of safety and hygiene procedures** and measures carried out in all facilities on a voluntary basis. It is the only official certification at national and European level promoted by the Spanish Ministry of Health.

The technical specifications of Covid-19 prevention affect 21 different areas of the tourism value chain, including protocols for subsectors within our Resort such as **SPA, Accommodation, Food & Beverage, MICE tourism or La Cabane Beach Club**.

This certificate is added to the "**Q**" **Certification for Spanish Tourist Quality**. Los Monteros is the only 5*GL Hotel in Andalusia to hold it.

For all the above, Hotel Los Monteros Spa & Golf Resort 5*GL awaits you so that you can enjoy a luxury experience with maximum **SAFETY** and **TRANQUILITY**.

We remain at your disposal for any query you may have.

Kind regards from sunny Costal del Sol,

The Team of Los Monteros Hotel 5*GL